## <u>Highgate Medical Centre P.P.G. A.G.M on Monday 2nd November 2015 at 7pm at the Wesleyan Room at Sileby Community Centre</u>

<u>Present</u> - Sheila & Terry Breed, Robert Butler, Alison & Ian Coulton, Lynda & Bill Towart, Yvonne Pardon, Marian Smith, Jennie Wilson, Dr. P. Sandhu, Christine & Dave Thompson, Liz & Ken Jones.

Apologies - Pat Hardy, Dr. M. Lakhani and Mrs M Lakhani (delayed due to fog at airports)

<u>Minutes of last A.G.M.</u> - These were passed round for all to read. There were no objections and they were signed by Sheila.

Presentation of Events throughout the past year - Sheila began by welcoming everyone and then went on to say what P.P.G. stands for (Patients who Participate). She also said that medical help has changed over the years and we are now encouraged to "take more responsibility for ourselves" with help from nurses and doctors at our surgery. Sheila stated that we would still welcome help and ideas from patients but don't need any more on the main committee. She then went on to say we had organised three special coffee mornings over the last year and had also had a tombola stall at the Winter Wonderland and also helped give out patient surveys at the surgery. Two of the Group have also organised six Health Walks throughout the Summer in the Village (these were sponsored by C.B.C.) Also Sheila has organised Armchair Exercises at Dudley court with the help of C.B.C.

Jenny then gave her presentation on behalf of Mrs.M.Lakhani. She began by saying how the surgery has made great progress over the last twelve months. They now have a new female G.P. (Dr P. Sandhu) who works Monday, Tuesday, Wednesday and Thursday morning therefore allowing time for more appointments. Dr. Sandhu also holds Family Planning Clinics. The Surgery has also implemented telephone conversations, email access to a doctor every day and is also working closer with local practices. The Family and Friends Test is still proving to give a positive feedback. All the staff are continuing special training in cardiology, respiratory, dermatology and advance care plans. The Surgery were "Practice Clinical Team of the year 2014" for which they are very proud. They were also leaders nationally in the "Management of Chronic Disease". Some of the new services also on offer at the Surgery are the Citizens Advice Bureau (Friday am), Family Planning (Dr. Sandhu) and Teenage Counselling to begin shortly. The Surgery are continuing to develop their website/Facebook to inform patients of the latest news. In the next year the Surgery will be looking to develop new services via the S.C.G.P.N, helping patients to make a shared decision on their health care and to increase their patient list size (now stands at 3,600).

<u>Financial Report</u> -This was given by Dave and everyone had a copy of the Yearly Accounts (see attached). There were no objections.

Election of Officers - Chairman - Sheila Breed- prop by Liz. 2nd by Lynda.

Vice Chairman - Liz Jones " Lynda " " Bill

Treasurer - Dave Thompson " " Ken " " Liz

Secretary - Christine Thompson" " Alison " " Ian

Also on the committee - Yvonne, Alison, Ian, Bill, Ken, Terry, Lynda, Pat

Willing Helpers - Marian, Robert

<u>Future Events</u> - Winter Wonderland - December 4th.- Everything is now all in hand and ready. Liz asked Jennie if we can borrow the Pull-up advertising display board for the evening.

2016 - Coffee Morning on Sat 23rd April to celebrate Queen Elizabeth 2nd's 90th birthday and new services from the C.C.G. (First Aid in the Home - St Johns/ defibulator, and new services).

Family Afternoon - August probably a Thursday pm. To focus on exercise and diet for adults and children. Face painting and craft for the children. Cups of tea/juice/ healthy food.

All the above to be discussed at the first meeting in February or March.

Sheila then told us that Dudley Court's Charity this year is Highgate Surgery.

The meeting ended at 8.15pm